

SDDC PP Advisory # 16-0078

Date: 23 March 2016

From: HQ Scott AFB, IL

To: Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSO), and Personal Property Transportation Service Providers (TSP)

Subject: Installation of Defense Personal Property System (DPS) Release v3.1.1

1. This is a coordinated message between HQ SDDC and the DPS Program Management Office (DPS PMO). The PMO is planning to release v3.1.1 into production on 01 April 2016. The system will be unavailable between 9:00 PM Central Daylight Time (CDT) 01 April 2016 and 1:00 AM CDT 02 April 2016. The release should resolve the following system issues experienced since DPS v3.1.0 deployed on 11 March 2016:

- a. Pre-Approvals (inability to perform)
- b. DD 1299 core error when user responds No to, "Is customer available to sign 1299?"
- c. Blank Loss/Damage Report (data is not populating in text boxes)
- d. Claims (unable to edit denied remarks)

2. For functional questions regarding this message, send an email to army.sddc.safb.ppcf@mail.mil.

3. Please report technical issues to the SDDC Systems Response Center (SRC):

- a. Email: usarmy.scott.sddc.mbx.q6-src-dps-hd@mail.mil
- b. Telephone: Toll free (800) 462-2176; Commercial (618) 589-9445 Option 5
- c. Internet: <https://www.sddc-srchelpme.com>

4. This message was approved for release by Ms. Jill Smith, Chief, Personal Property Systems Integration Division, HQ SDDC.